

1956-2011

Dial Tones

October 2011



THE NEW DIRECTORIES ARE HERE!

Dial Tones is published monthly for members of Dell Telephone Cooperative, Inc., a member-owned cooperative since 1956. Proud to serve Dell City, Desert Haven, Guadalupe Peak, Mile High, Timberon and Queen.

The 2012 directories will be mailed out this month to subscribers. Please check your name, address and telephone number to see if they have been printed correctly. If not, please let us know right away. We will go ahead and make the corrections needed to our records so that the information submitted in the next issue will be correct.

Volume 17 Edition 10

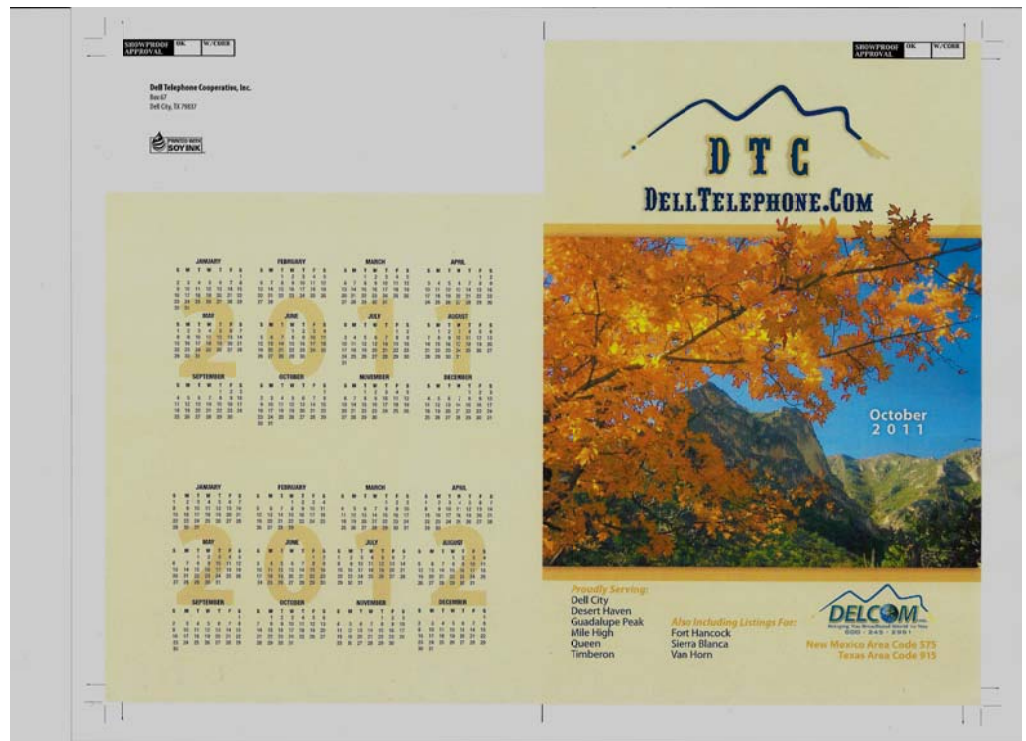
Board of Directors

- Bobby Jones, President
- Rob Beard, Vice President
- Larry Brewton, Secretary
- Bonnie Larreau
- Donna Morrell
- George Rauch
- Bill Wauson
- James Chavez

Each customer should have been mailed one directory. If you need additional copies of the directory, please come by the office at 610 South Main Street in Dell City, Texas between 8:00am-4:30pm. We have extra copies on hand.

Management

- Denny Bergstrom General Manager
Executive Vice President
- J.P. Lewis, Plant Manager
- Marcy Guillen, Office Manager
- Susan Barker, Accounting Manager
- Joel Muniz, Operations Network Mang.
- Billy Carpenter, Engineering Manager
- Grant Spence, Central Office Manager



Dell City Office

610 South Main Street
PO Box 67
Dell City, Texas 79837
(915)964-2352

Timberon Office

1554 Sacramento Drive
Timberon, New Mexico 88350

YOUR RIGHTS AS A CUSTOMER

For Trouble, Nights and Holidays Call

611 or 1-800-245-2991
(915) 964-2352

The substantive Rules, Section 26.31 (a)(4), of the Texas Public Utility Commission, requires all telephone companies to inform subscribers of "Your Rights as a Customer". Your rights have been published in the October 2012 Telephone Directory.

Web Address

www.delltelephone.com

Email Address

dtci@dellcity.com

SUS DERECHOS COMO UN CLIENTE

Las reglas substantivas, seccion 26.31 (a)(4) de la commission publica de utilidades de Tejas, require que todas las companias de telefono informen a sus suscriptores de "Los derechos como un cliente". Sus derechos se han publicado en la guia telefonica de Octubre 2012.

Editor

Deborah Hickox



What does it mean to be a cooperative MEMBER?
It's a matter of **PRINCIPLES.***
*(Seven, to be exact)

LOCAL TRUSTED SERVING YOU.

Open Membership | One Voice, One Vote | Member Benefits | Education | Cooperation | Community | Independence



Cooperatives are Member-owned Businesses

Cooperatives are part of the self-help tradition of America. Cooperatives are businesses organized by people to provide needed goods and services. Cooperative businesses:

- are owned by the people who use their services;
- provide an economic benefit for their members;
- are democratic organizations, controlled by their members;
- are autonomous and independent
- recognize the importance of education about cooperative business and organizational practices;
- support cooperation among cooperatives, which has resulted in the growing importance of cooperatives in today's global economy; and
- exhibit concern for their communities.

OUR LOVE FOR SMARTPHONES

You love your smartphone, but do you sleep with it? According to a survey of 3,700 "mobile workers" conducted by mobile service provider iPass, 62 percent sleep with their smartphones, and 38 percent wake up in the middle of the night to check email.

Thirty-one percent turn to their smartphones immediately upon waking up in the morning, and 30 percent check their messages every six to 12 minutes even when they're not officially on the clock. Not surprising, 29 percent in the survey said mobile technology was causing friction in their relationships.

PAY ONLINE!!!!!!

If you have any question or need assistance please contact the Business Office at Dell City, TX Phone — 915-964-2352.



NEW LISTINGS—September 2011

Rose Wood Steak House	964-2343
Bradley Bricker	986-2430
Christine A Brunette	987-2371
Christopher Guikema	987-2374
Andrew King	987-2419
Carl & Lisa Bartley	987-2503
Mike D Swinney	987-2728

October 2011

Mark Your Calendar

October	Cooperative Month
October 10	Columbus Day
October 16	National Boss's Day
October 31	Halloween