



Dell Telephone Cooperative, Inc.

P.O. Box 67 Dell City, Texas 79837 915/964-2352 Fax 915/964-2402

RESIDENTIAL TELEPHONE SERVICE APPLICATION

Name: _____ SS# or Tax ID _____

Billing Address: _____ CITY _____ STATE _____ ZIP _____

Service Information and Location:

Telephone number where you may be reached concerning Installation _____

Contact Phone Number: _____ Email Address: _____

Has location had previous telephone service? Yes No If yes, telephone # _____

Name of pervious occupant _____ Nearest city or community _____

911 Emergency Service Address (This is the physical location address of where the phone will be located):

If you do not know your 911 address please give directions to your home where the phone will be located:

Description of Property and House:

Are gates locked? Yes No If yes, may we install our lock? _____

If not, provide name and telephone # of property owner _____

If you are not the landowner, please give the landowner's name and phone #, if known _____

Nearest two neighbors (name & telephone #) _____

Is the building wired for a telephone: Yes No Is this a Mobile Home? Yes No

New Service Activation Charges -One Time Charges - Payable at time of Application:

\$10.00 ____ Membership Fee

\$30.00 ____ Inside Wiring 1st Jack

\$25.00 ____ Connect Fee

\$10.00 ____ Each additional jack

\$25.00 ____ Deposit/With Letter Credit

\$ _____ Total Activation Charges
(Please enclose with application)

\$50.00 ____ Deposit/Without Letter of Credit

Method of Payment: _____ Cash Check # _____ in the amount of \$ _____ Money Order in the amount of \$ _____

Credit Card Payment in the amount of \$ _____

NOW CHOOSE THE FEATURES/OPTIONS YOU WANT ADDED TO YOUR PHONE SERVICE:

CUSTOM FEATURES \$1.00 Each or Package Offering:

- \$1.75 ___ Any 2* Features
- \$2.25 ___ Any 3* Features
- \$2.75 ___ Any 4* Features

Check the Package that you wish to have and then check the options below:

- ___ Call Waiting
- ___ Short Speed Dial - 8
- ___ Call Forwarding
- ___ 3-Way Calling

Optional Features - Billed monthly

- \$1.25 ___ Touch Tone
- \$1.75 ___ Toll Restriction
- \$1.75 ___ Operator Only Calls
- \$1.75 ___ 1-800 Only
- \$1.00 ___ Unlisted Phone Number
- \$ 1.50 ___ LONG Speed Dial- 30
- \$1.00 ___ Small Bell
- \$2.00 ___ Large Bell
- \$5.00 ___ Outside Horn
- \$.50 ___ 25' Flat Satin Cord
- \$.75 ___ 25' Curly Cord
- N/C ___ 900# Block
- N/C ___ Collect Block
- N/C ___ 3rd Party Block
- \$1.50 ___ Call Waiting/Caller ID (must have caller id)
- \$5.95 ___ Basic Voice Mail

PACKAGE OFFERING—CLASS FEATURES

- \$5.00 ___ Caller ID—(Number Only)
- \$5.00 ___ Calling Name Delivery(Caller Id-Name Only)
- \$6.50 ___ Caller Number & Name Delivery (Caller Id)

FEATURES BELOW ARE HALF PRICE IF ONE OF THE ABOVE ARE CHOSEN:

- ___ \$2.00 Automatic Call Back
- ___ \$2.00 Automatic Recall
- ___ \$3.00 Distinctive Ringing
- ___ \$2.00 Selective Call Forward
- ___ \$2.00 Sel. Call Rejection
- ___ \$2.00 Sel. Call Acceptance
- ___ \$1.00 Anonymous Call Rejection

Optional Features - Billed monthly

- \$3.00 ___ Texas Wire Maintenance***
- \$3.00 ___ New Mexico Wire Maintenance***

*** IF YOU DO NOT HAVE WIRE MAINTENANCE, THERE WILL BE A \$27.50 PER HOUR FEE FOR REPAIR.**

List of Optional Calling Features

- **Call Waiting** - With Call Waiting you can answer a second call when you are on the phone with another call. This way you'll never miss an important phone call.
- **Call Forwarding** - If you're away from your phone, either out of town, running errands, or visiting neighbors, Call Forwarding allows you to forward incoming calls to another phone number.
- **Speed Calling** - Speed Calling is available for up to 8 or up to 30 numbers, depending on how many you need. With Speed Calling you can dial up to 8 or 30 numbers using a short two digit code.
- **3 Way Calling** - Three Way Calling allows you to add a third party to your conversation, without operator assistance, whether you have received or placed the phone call.
- **Automatic Callback** - Automatic Callback allows you to dial a code that places a call to the last phone number that you placed a call to, without you having to dial the complete number, regardless of whether the call was answered, unanswered, or busy.
- **Selective Call Acceptance** - Selective Call Acceptance allows you to create a list of up to 30 telephone numbers that you wish to receive phone calls from. All calls from other phone numbers will be diverted to an announcement saying that calls are not being accepted at this time.
- **Selective Call Forwarding** - Similar to Call Forwarding, Selective Call Forwarding allows you to forward incoming calls from up to 30 specified phone numbers to another phone number. All other calls are treated normally.
- **Selective Call Rejection** - Selective Call Rejection allows you to block calls from up to 30 specified telephone numbers.
- **Selective Distinctive Ringing** - Selective Distinctive Ringing allows you to pick 30 phone numbers that can be given a distinctive ring when they call you.
- **Caller Id** - When you receive a call, the telephone number and/or name of the person calling you is shown the Caller ID display screen. Note: If unknown number appears, then the caller is in an area that does not support Caller ID services. If the letter 'P' or Private appears on your screen, the caller may have blocked the call.
- **Call Waiting/Caller ID** - Works with Caller ID (You must have Caller ID). Allows you to see who is trying to call you while you are on the phone. Displays the number calling on your phone or Caller ID equipment.

**DELCOM LONG DISTANCE
PIC CHANGE LETTER OF AGENCY (LOA)**

Account Name: _____

Telephone Number(s) _____

Address: _____

Please be sure that the name and address of this form matches the name and address for the telephone numbers.

I hereby authorize and designate Delcom Long Distance to act as my agent for the purpose of submission to Dell Telephone Cooperative, Inc. of an order or orders to change my preferred provider from my current provider to Delcom Long Distance for the telephone number(s) indicated above. My signature or signatures below for the service or services indicate the change or changes that I am authorizing Delcom Long Distance to submit.

Choice of Delcom Plans: **PLAN A (15 cents/minute) or**
 PLAN B (\$5.00 monthly fee plus 10 cents/minute)

INTRALATA AND INTERLATA LONG DISTANCE

New Mexico and Texas are divided up into major long distance calling areas called LATAs (local access and transport areas). Calls within the same LATA are called INTRALATA calls. Calls from one LATA to another LATA are called INTERLATA calls. These calling areas are not the same as area codes and the two should not be confused. The El Paso LATA includes all of El Paso and all of Dell Telephone's exchanges. Additionally if DELCOM Long Distance is designated as a customer's INTERLATA carrier, DELCOM Long Distance will also automatically handle direct dialed calls to Canada and Mexico.

I understand that FCC rules require that I separately authorize preferred long distance companies for either INTERLATA and INTRALATA services. If I sign only once, for either INTERLATA alone or INTRALATA alone, I understand that only the single service will be affected by this letter of authorization. If I sign on both lines, I understand that both services will be affected by this letter of authorization. I also understand that each change, including separate changes for INTERLATA and INTRALATA, may involve a charge from Dell Telephone Cooperative, Inc. for executing the change. DELCOM Long Distance will automatically pay for the change charges to Dell Telephone Cooperative, Inc.

Change my INTRALATA (in-LATA) long distance carrier from my current long distance company to DELCOM Long Distance.

Signature _____ Date: _____

Change my INTERLATA (out-of-LATA) long distance carrier from my current long distance company to DELCOM Long Distance.

Signature _____ Date: _____



IntERlata- Customer Selection Form ALL Exchanges

Please select one company to provide your *1+ IntERlata (out-of-state)*. For more information regarding the service of these companies, please call the toll free number listed with each company name. To insure proper billing of your 1+ long distance service you must notify the IntERlata long distance provider you have chosen.

<u>Selection</u>	<u>CIC</u>	<u>Carrier Name</u>	<u>Residential Contact</u>	<u>Business Contact</u>
_____	0288	AT&T	1-800-222-0300	1-800-222-0400
_____	0272	Verizon/ Bell Atlantic Comm.	1-800-556-2355	1-800-636-2355
_____	0222	MCI Telecommunications	1-800-950-5555	1-800-888-0800
_____	0071	Broadwing Communications	1-800-422-1199	1-800-422-1199
_____	6112	ACN Communications	1-888-226-9013	1-888-226-9013
_____	5745	DELCOM	1-800-245-2991	1-800-245-2991
_____	5483	Verizon Select Services	1-800-483-3737	1-800-483-8188
_____	0948	Broadwing Communications	1-800-422-1199	1-800-422-1199
_____	0752	Excel Communications	1-800-875-9235	1-800-875-9235
_____	0555	WorldCom Inc.	1-800-864-4060	1-800-864-4060
_____	0333	Sprint Dial "1" Service	1-800-877-4646	1-800-676-1100

When you have chosen your IntERlata long distance Toll provider, you must return this form to Dell Telephone Coop., Inc. The order in which the companies are listed does not indicate a preference or a recommendation.

Failure to contact your carrier directly could result in surcharges and higher toll rates.

Signature: _____ Telephone Number: _____ Date _____

DELL TELEPHONE COOPERATIVE. INC.
610 SOUTH MAIN STREET • BOX 67
DELL CITY, TEXAS 79837 TEL. 915/964-2352 • FAX 915/964-2402



Updated 02/17/12

IntRALata- Customer Selection Form ALL Exchanges

Please select one company to provide your *1+ InRALata (In-state)*. For more information regarding the service of these companies, please call the toll free number listed with each company name. To insure proper billing of your 1+ long distance service you must notify the IntRALata long distance provider you have chosen.

<u>Selection</u>	<u>CIC</u>	<u>Carrier Name</u>	<u>Residential Contact</u>	<u>Business Contact</u>
_____	6112	ACN Communications	1-888-226-9013	1-888-226-9013
_____	5745	DELCOM	1-800-245-2991	1-800-245-2991
_____	0948	Broadwing Communications	1-800-422-1199	1-800-422-1199
_____	0288	AT&T	1-800-222-0300	1-800-222-0400
_____	0222	MCI Telecommunications	1-800-950-5555	1-800-888-0800
_____	0000	Dell Telephone Coop., Inc.	1-800-245-2991	1-800-245-2991
_____	0071	Broadwing Communications	1-800-422-1199	1-800-422-1199

When you have chosen your IntRALata long distance Toll provider, you must return this form to Dell Telephone Coop., Inc. The order in which the companies are listed does not indicate a preference or a recommendation.

Failure to contact your carrier directly could result in surcharges and higher toll rates.

Signature: _____ Telephone Number: _____ Date _____

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610 SOUTH MAIN STREET • BOX 67
DELL CITY, TEXAS 79837
TEL. 915/964-2352 • FAX 915/964-2402

Dear PUC:

I understand that I already have per-call blocking. However, I certify that I have a compelling need for per-line blocking and I request that per-line blocking be installed on my line at no extra charge.

1. I understand I can remove per-line blocking and go back to per-call blocking at no charge by calling the Dell Telephone Cooperative, Inc. Business Office.
2. I understand that my calls to customers who have activated Anonymous Call Rejection will not be completed as dialed unless I call from a different number, payphone or cellular phone, or make a credit card or operator-assisted call.

I acknowledge that I have read and understand the "Coming Soon to Your Area" brochure. I represent that I am authorized to request establishment of per-line blocking on the line number identified below.

Check one:

Area Code/Phone Number(s) of line to be blocked

Residence Number

Business Number

Printed Name as it appears on Customer Bill

Address

City, State, Zip Code

Signature

Date

APPLICATION FOR MEMBERSHIP

The under signed (hereinafter called the "Applicant"), hereby subscribes for membership under the name of Dell Telephone Cooperative, Inc. (hereinafter called the "Cooperative"), for the purpose of furnishing telephone service, upon the following terms and conditions:

1. The applicant will pay an amount not to exceed **\$10.00**, which shall constitute the membership fee.
2. The Applicant will, when telephone service becomes available, take from the Cooperative telephone service to be used on the premises described below and will pay thereafter monthly at rates to be determined from time to time in accordance with the bylaws of the Cooperative, it being expressly understood that all amounts paid by Applicant in excess of operating costs and expenses of the Cooperative are furnished by him as capital and he shall be credited with the capital so furnished as provided in the bylaws.
3. The Applicant will grant to the Cooperative a right-of-way easement to construct, operate and maintain telephone lines or systems on the land of the Applicant or the land being occupied by Applicant with owner permission, in or upon all streets, roads or highways abutting said land.
4. The Applicant will comply with and be bound by the provisions of the charter and bylaws of the Cooperative, and such rules and regulations as may from time to time be adopted by the Cooperative.
5. The Applicant, by becoming a member assumes no personal liability, or responsibility for any debts or liabilities of the Cooperative, and it is expressly understood that his private property is exempt from execution for any such debts or liabilities.
6. Applicant hereby voluntarily and irrevocably gives, assigns, transfers and sets over to the Cooperative the total book value of capital credits standing to his or her account which are available for cash retirement if and when the Cooperative has first made a bonafide attempt to pay said amount as provided in the Cooperative bylaws but has not succeeded in doing so. Said amount shall become due and payable to the Cooperative three (3) years after payment was made available.

This application is made in consideration of similar applications by others and is understood to be an agreement with such applicants.

The acceptance of this application by the Cooperative shall constitute an agreement between the Applicant and the Cooperative, and shall continue in force for one year from the date service is made available by the Cooperative to the Applicant, and thereafter until canceled by at least 30 days written notice given by either party to the other.

If the proposed corporation is organized with capital stock, this application shall constitute a subscription for capital stock.

The Applicant agrees that any part of the amount paid by him pursuant to this application may be used for the development of a telephone system. If the Cooperative is unable to obtain a loan from the Rural Electrification Administration to finance the construction of such a system or is unable to proceed with its plans to serve the Applicant for any other reason, the Applicant and the Cooperative agree that the amount paid by the Applicant, less such amount as has been expended for development expenses, either prior to or after incorporation, will be returned to the Applicant.

Date of Application _____, 20__

SIGNATURE OF APPLICANT

IF THIS IS A JOINT ACCOUNT:

SIGNATURE OF SPOUSE

SOCIAL SECURITY NUMBER _____ **or TAX ID NUMBER** _____

ETHNIC BACKGROUND _____

Office Use Only: DELL TELEPHONE REPRESENTATIVE SIGNATURE _____ DATE: _____ Amount Paid by applicant: _____ Cash _____ Check # _____ M.O. _____ N/A Mem # _____ Telephone Number: _____
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DELL TELEPHONE COOPERATIVE INC.
P.O. BOX 67
DELL CITY, TX 79837
PHONE: (915) 964-2352
FAX (915) 964-2402

Establishment of Account Password

So that DTC employees are free to discuss and/or provide call detail information to me during a call that I initiate to your business office, please establish the following password for my account.

Password: _____

Should I forget or lose my password please use the following question to authenticate my password.

Secret Question:

1. State Where You Were Born
Answer: _____
2. Your Favorite Actor
Answer: _____
3. Your Favorite Sport
Answer: _____
4. Your Favorite Color
Answer: _____

Customer Name: _____

Telephone Number: _____

Account Number: _____

Authorized Signature: _____

Date: _____