



DIAL TONES

MAY 2005

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Volume 11 Edition 5

Dial Tones is published monthly for members of Dell Telephone Cooperative, Inc., a member-owned cooperative since 1956.

Proud to serve Dell City, Desert Haven, Guadalupe Peak, Mile High, Timberon and Queen

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Member Services
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Dell City Office
610 S. Main
Dell City, Texas 79837
(915)964-2352

Timberon Office
1554 Sacramento Drive
Timberon, New Mexico 88350
(505)987-2500

To Report Trouble
DIAL 611 or 1-800-245-2991

Delcom, Inc.
Subsidiary of Dell Telephone
(915) 964-2355

Web Address
www.delltelephone.com

A Message From the Board President

To the Members of Dell Telephone Cooperative:



I wish to thank everyone for their support of DTC and a successful annual meeting. I extend a gracious thank you to all of you who voted on my behalf and returned me to the Board of Directors. I also wish to apologize for the lateness of this note of gratitude.

As DTC moves toward the future, there are several possibilities for your co-op looming on the horizon for our service area. With the appearance of Blue Origin, Wallacetown and the Cerro Alto Land Development, DTC could very well experience some of the most challenging and busiest times your employees have seen. Your Board is dedicated to meeting these challenges, with prudent advice and oversight, to help DTC management accomplish their goals to the successful completion of the projects that they undertake.

Other issues we are currently considering are a fiber connection to Tularosa Basin Telephone, via Timberon to Cloudcroft, to better serve our internet customers. The past year's wet weather has alerted DTC to possible damage to some buried copper phone line that will be replaced as we go. Some type of wireless service is under discussion, and study, in order to provide our members with mobile service that also will connect to the outside world.

Times and technology are moving very rapidly. All of us at DTC, Board, Management and employees are committed to earning your trust, moving with these advances and providing you, the members, with the best service possible. The door to the board is open to receive your concerns or suggestions.

Sincerely,

Bobby Jones
President-Board of Directors, DTC

Dell Telephone will be closed
Memorial Day
May 30th





James Pierce (J.P.) Lewis was born in Carlsbad, New Mexico and raised on Crow Flat near Dell City by his parents Denmon and Opal Lewis. After attending first grade in Dell City, J.P. began his second year of school at Cienega, a little one-room school on Crow Flat. After seven years at Cienega, Dell City I.S.D. once again became J.P.'s place of education until graduation in the late sixties.

J.P. met his wife, Tanya, in January of 1982, when she was hired by Dell City I.S.D. as the Home Economics teacher. He married her in July of the same year. Tanya has been with the District for 21 years and is currently the Principal and Curriculum Director.

J.P. and Tanya are the proud parents of two sons, Jim Wesley (J.W.) and Ryan. Twenty-one year old J.W. is stationed at Camp Pendleton-Horno and is enjoying the single Marine life. He served in Iraq for 7 months in 2004 and expects to return sometime this year. J.P. is very proud to have a son serving our country so that America can continue to enjoy our way of life and freedom. Ryan (18) is attending Angelo State University in San Angelo, Texas, and is majoring in Government (Pre-Law).

Horse racing is J.P.'s hobby of choice. He enjoys researching bloodlines in the quarter horse and thoroughbred equine industry and hopes to one day raise a big runner. J.P. currently has a two year old filly out of *Late to Bed* and a new baby filly out of *Vital Sign*.

Mr. Lewis started employment at Dell Telephone Company in 1981. He and his family left Dell City in 1986 but returned in 1989 and was hired back at DTC as a Central Office Tech. J.P. currently is the Manager of Dell Telephone's Outside Plant.

Trouble calls on Holidays and weekends are taken by voice mail. Problems can be reported by calling 611 from a landline phone anywhere in Dell Telephone's serving area or (915)964-2500 if calling from a cellular phone. The messages are checked periodically by a repair technician. Please remember to leave your name and phone number, a short description of your trouble and an alternate contact number if available.

High Speed Internet at Queen

Dell Telephone recently implemented DSL Internet in the subdivision area of Queen, New Mexico. The Queen Volunteer Fire Department was the first customer to enjoy the benefits of high speed Internet. Anyone living in the subdivision wanting more information on DSL should contact Delcom at (915) 964-2355.



Cell Phones Can Now Be Added to the National DO NOT CALL Registry.

You may register online at www.donotcall.gov or call toll-free 1-888-382-1222 or for the TTY, call 1-866-290-4236. Please note that you must call from the phone you wish to register. There is no cost to register and as of January 1, 2005, telemarketers covered by the National Do Not Call Registry have up to 31 days from the date you register to stop calling you.

Your registered telephone or cellular number(s) will remain on the list for five years from the date your telephone number is first published on the list.

SURVEY RESULTS

Last month, we surveyed the membership regarding offering the additional features Voice Mail and Call Waiting/Caller ID.

Here is the result of the surveys that we received:

Voice Mail 46 YES 113 NO 42 MAYBE

- This service offers you convenience, saves time, and allows greater control over the use of your phone. No equipment is required, takes messages even while you're on the phone, reliable and easy to use. You can retrieve your messages anytime, anywhere.

Call Waiting/Caller ID 72 YES 90 NO 35 MAYBE

- This service works in conjunction with Caller ID. If you have Caller ID, this service will allow you to see who is trying to call you while you are on the phone. Your Caller ID box (or phone) will display the caller's name and number (if available), so that you may decide whether or not to answer the incoming call.

If you did not return your survey and would like to voice your opinion, please call the office or email memberservices@dellcity.com. Look for future correspondence concerning management's decision to offer these services.